

Child Care Staff Pay Equity Program

Questionnaire Number



Job Analysis Questionnaire

Introduction

This Job Analysis Questionnaire is intended to collect information towards the pursuit of achieving pay equity for Child Care Staff who work in New Brunswick Government approved child day care facilities.

The information you provide will not be used to assess your individual performance or your workload. The information will be analyzed only for the purpose of the pay equity program. All information gathered will establish the value of the job, to determine if any pay inequity exists in the Child Day Care sector.

While at work, you perform a set of duties that;

- require skills,
- involve various types of responsibilities,
- · require efforts (physical and intellectual), and
- require you to operate under certain working conditions.

EMPLOYEE - STEPS TO FOLLOW:

- 1. Please read the Job Analysis Questionnaire carefully, and complete each section using a **pen**. (Please print) If you find that some questions do not relate to your job, please write in "not applicable" N/A.
- 2. The information you provide should relate to the job as it is presently.
- 3. In completing each section be as specific and concise as you can.
- 4. Once you have completed the Job Analysis Questionnaire, please complete the signature section and then forward it to your immediate supervisor for review.

IMMEDIATE SUPERVISOR - STEPS TO FOLLOW (IF APPLICABLE):

- 1. Please review all sections of the completed questionnaire thoroughly and add any additional information or comments in the immediate supervisor's section.
- 2. DO NOT CHANGE EMPLOYEE'S RESPONSES.

Once your immediate supervisor has signed off on the Job Analysis Questionnaire, please keep a copy and send the original to the Women's Issues Branch using the enclosed envelope.

If you require assistance, please call our toll free number 1-888-576-4444 or email nbwagegap@gnb.ca.

Please complete the following	ng information:		
Region:			
☐ Moncton	☐ Saint John	☐ Fredericton	☐ Edmundston
☐ Restigouche	☐ Chaleur	☐ Miramichi	☐ Acadian Peninsula
Child Care Staff Job Title:			
Primary Child Care StaffO Lead EducaO Assistant Ed			
☐ Child Care Administrator/F	Primary Child Care Staff		
☐ Support Worker			
☐ Other (please specify)		_	
Language of Work:			
☐ English	☐ French	☐ Both	
Child Day Care Facility Size	:		
□ 0-20 spaces	☐ 20-40 spaces	☐ 40-60 spaces	
Type of Child Day Care Fac	ility:		
☐ For-profit	□ Not-for-profit		
Location of Work:			
☐ Urban (City or town)	☐ Rural (Outside city o	r town)	

Description of Key Work Activities:

The following section lists key work activities that are performed in a child day care facility. Please identify by placing a checkmark in the appropriate boxes, the activities that apply to your job:

Direct Child Care

Guide or assist children with everyday living activities; diet, infant feeding, hygiene, dress, and personal care, by fostering autonomy and healthy habits
Encourage and support children to participate in daily routines and activities
Create and maintain an environment that protects the health and physical safety of children
Supervise children according to their developmental level, to ensure their safety (i.e. taking attendance, head counts, First-Aid kit, emergency records, etc.)
Recognize, document, and report signs of neglect and/or physical, emotional or sexual abuse
Maintain an environment that conveys a sense of calm, order, consistency and continuity without being overly regimented
Administer and record medication as per parental consent and physician instructions
Monitor children who have chronic medical conditions and/or allergies that require special precautions or care and to ensure that such precautions are taken and/or the required care is provided (i.e. EpiPens, insulin, etc.)
Develop and maintain a warm, comforting, caring and responsive relationship with each child and with the group of children
Provide positive child guidance (i.e. behavior management, active listening, interacting, reorientation, positive reinforcement, etc.)
Recognize and record signs and symptoms of emotional/developmental delays or challenges (i.e. speech delays, potential vision and/or hearing impairments, and motor skills)
Complete a wide range of required paperwork (i.e. children's learning, daily logs, attendance records, management of illnesses, incident reports, administration of medication, etc.)
Arrange rooms and furniture for daily activities, meal and rest periods

Food	and	Nutr	ition
FUUU	anu	INUL	шоп

	Planning menus that take into account the children's ages, recommended serving sizes and nutritional needs according to Canada's Food Guide, cultural and religious practices, and any allergies and/or medical conditions a child might have (i.e. tube feeding)
	Prepare nutritious, appealing and balanced meals
	Prepare nutritious, appealing and balanced snacks
Prog	am Planning
	Plan daily experiences and activities that support and encourage each child's physical, emotional, social, communicative, cognitive, ethical and creative development (i.e. reading, music, art, physical activities, outings)
	Prepare daily experiences and activities that support and promote each child's physical, emotional, social, communication, cognitive, ethical and creative development (i.e. reading, music, art, physical activities, outings)
	Observe and record children's interests, passions and strengths to guide the planning process
	Adapt daily experiences and activities to support the individualized intervention plan for children with special needs
	Create an environment that provides a variety of opportunities for play and exploration, problem solving, creativity, and interaction

Facility Maintenance

Check all those that apply to your work environment:

- ☐ Perform daily cleaning and maintenance tasks
 - o Dishes, utensils and food preparation area
 - o Equipment and working area
 - Sweep and clean floors; vacuuming
 - o Wash and disinfect toilets, wash basins, etc.
 - o Fill containers and dispensers
 - o Empty and take out garbage and recycling boxes

Chec	k all those that apply to your work environment:
	Perform weekly cleaning and maintenance tasks
	Perform monthly cleaning and maintenance tasks o Indoor and outdoor maintenance checklists
	Identify when furnishings, toys, equipment or vehicles are unsafe or in need of repair and to take appropriate action
	Outdoor and seasonal chores Outdoor and seasonal chores Raking Outdoor and seasonal chores Naking Outdoor and seasonal chores Naking Outdoor and seasonal chores
	Identify potential or actual health hazards in a child day care setting
	Implement and maintain effective procedures and protocols for completing fire and emergency exit drills and handling emergency situations, for example, an injury.
Relati	onship with Parents
	Establish and maintain an open and cooperative relationship with each child's family
	Make suggestions concerning observations of children's developmental or behavioral issues
Admi	nistration
	Ensure that policies, standards and regulations are adhered to
	Develop, implement and revise, as needed, facility/operational policies and guidelines
	Human resource management (i.e. job evaluation, disciplinary action, guidance and support, recruitment)
	Financial management (i.e. budgeting, revenues and expenditures, purchasing, payroll)

☐ Conduct staff meetings
☐ Monitor implementation of programs and curriculum
☐ Record(s) management (i.e. personnel files, child files)
☐ Daily management (i.e. parent complaints, staff complaints, staff:child ratios, replacements)
☐ Crisis management (i.e. power outages, communicable diseases, floods, fires, serious illnesses and/or injuries)
Please specify any other key work activities that you may perform:

Required Qualifications

Education

What is the level of education or formal training required?

Please note that this question is not referring to the education that you have, but what is required for the job. (Please check one box only.) ☐ Less than High School ☐ Less than High School with related training ☐ High School or equivalent ☐ High School or equivalent with related training ☐ High School plus one-year post-secondary program (i.e. Certificate) ☐ High School plus two-year post-secondary program (i.e. Diploma) ■ Undergraduate Degree in related field Other courses/training required, please specify:

Experience

What do you think is the **minimum** amount of experience required for a new person to acquire the skills needed to carry out the requirements of this job? **Please do not include the practicum component of an educational program.**

(E)	xperience may be acquired in any related work or in any pertinent life experience.)
	Less than 3 months.
	From 3 months to less than 6 months.
	From 6 months to less than 12 months.
	From one (1) year to less than two (2) years.
	From two (2) years to less than three (3) years.
	From three (3) years to less than five (5) years.
	Five (5) years or more.

Dexterity and Coordination

Does your work require accurate hand/eye or hand/foot coordination? This can be:

- **Fine motor skills**: using small muscles, i.e. keyboard/writing skills, dressing children, repairing small toys/equipment, dispensing oral medications, assembling objects, changing diapers, picking up small objects
- **Gross motor skills**: using large muscles, i.e. using long-handled tools such as mops and brooms, stocking shelves, folding laundry, sorting mail, playing ball, lifting/carrying children, climbing/bending, running

Using the chart below:

- Please provide examples of activities that require dexterity and coordination, that are applicable to your job.
- Please check off **fine** motor skills and/or **gross** motor skills where they apply.
- Place a checkmark in the chart below indicating the frequency of the activity.

Frequency Table:

- Occasional Once in a while, when necessary
- Frequent Several times a day or at least five days per week

ACTIVITY EXAMPLES (please specify equipment where applicable)		ERITY/	FREQUENCY			
		INATION				
		Gross	Occasional	Frequent		

Is s	Is speed a factor when performing the activities of your job?				
	Yes 🗌	No 🗌			
If yes	s, please provide deta	ailed examples:			

Responsibilities

Accountability / Decision Making

For each situation, please indicate the response that most appropriately describes your job.

When there is a situation you have not come across before, do you (check all responses that apply)	Never	Sometimes	Often	Most of the time	Not applicable (N/A)
Ask your immediate supervisor what to do					
Ask co-workers for help in deciding what to do					
Read manuals and figure out what to do					
Decide with your immediate supervisor what to do					
Check guidelines and past practices					
Decide what to do based on your related experience					
Other (please specify)					
To what extent is the decision making of this job guided by others (check all responses that apply and provide examples)	Never	Sometimes	Often	Most of the time	Not applicable (N/A)
by others (check all responses that apply and provide	Never	Sometimes	Often		applicable
by others (check all responses that apply and provide examples) Immediate supervisor				the time	applicable (N/A)
by others (check all responses that apply and provide examples) Immediate supervisor Example Co-workers				the time	applicable (N/A)

Communication / Interpersonal Relations

Referring to the table below please specify the level of Communication/Interpersonal Relations required in performing your job. (Consider verbal or written communications or sign language)

	Level of communication				
Α.	No Exchange.	D. <u>Discussions</u> of problems with a view of obtaining consent, cooperation and/or coordination of activities.			
B.	Exchanging factual or work-related information.	E. <u>Collaborating and advising</u> : Collaborating with individuals in order to guide them by drawing on one's professional experience and specialized knowledge.			
C.	<u>Explanation and interpretation</u> of information or ideas.	F. <u>Persuading and negotiating</u> : Presenting arguments to convince people to take certain measures or make decisions for the purpose of coming to an agreement or a solution.			

CONTACT			CHECK OFF ALL THAT APPLY						
	(n	(more than one, if applicable)			le)				
	Α	A B C D E F				F			
Co-workers									
Students									
Supervisors									
Children									
Parents/Guardians									
Suppliers									
Community (i.e. Schools, Municipality, Early Intervention)									
Early Childhood Services Coordinator									
Health and Other Professionals (i.e. Extramural, Social Workers, etc.)									
Administration (Board of Directors)									
Inspectors (i.e. Public Health, Fire Prevention)									
Emergency Personnel (Police, Fire Department and Ambulance)									
Others (please specify):									

Supervision

Do your job duties involve one or more of the following activities on a regular basis? If so, please provide an example.

Activity	Example
Provide orientation to others	
Provide advice to others on how to carry out job	
duties	
Assign and/or check work of others	
Supervise a work group	
Coach/mentor work of others	
Ensure that work complies with standards and	
procedures	
Schedule staff/coordinate replacements	
Evaluate staff performance	
Evaluate staff performance	
Establish staff's workplan	
•	
Responsible for taking disciplinary measures	
Trooperious for terming anospinion, incoordings	
Which statement best describes your responsibili	ty for supervising the work of others?
■ No responsibility for supervision of of	other staff
☐ Supervise other staff who do essen	
·	rent positions within the same area of activity
☐ Other, please specify:	·
Other, piease specify.	
How many employees do you supervise?	

Required Effort

Intellectual Effort

Please check **one** statement that best describes your job. You must consider the amount of judgment and thought required to do your job, as well as the complexity of the duties. Also consider whether procedures and standards are available to guide you in making decisions.

J	Job duties are very routine with little or no choice as to the procedures used in achieving results
	Job duties are semi-routine with few choices as to what procedures should be followed. Requires some judgment in making minor decisions.
J	Job duties are somewhat complex with some choices as to what procedures should be followed. Requires a moderate level of judgment in selecting appropriate procedures and standards.
J	Job duties are complex with several choices as to what procedures should be followed. Requires the use of considerable judgment in adapting procedures and standards to fit facts and conditions.
J	Job duties are difficult and complex. Requires a high level of judgment where answers and solutions can only be found after careful thought and analysis.

Please provide examples to support/describe the choice made on the previous page:				
Example 1				
Example 2				
Example 3				
What is the most difficult aspect of your job?				

Concentration and Sensory Attention

Referring to the table below, please indicate the activities which you perform in your job that requires concentration and sensory attention (seeing, tasting, smelling, touching, hearing).

For each activity that pertains to your job, place a checkmark in the chart below indicating the duration and frequency.

- **Duration** means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
- Frequency means how often each activity occurs within the day or week.
 - Occasional Once in a while, most days
 - o Frequent Several times a day
 - o Almost Continuous Most working hours

ACTIVITIES REQUIRING CONCENTRATION &	DURATION(cumulative)			FREQUENCY			N/A
SENSORY ATTENTION	Up to and including 1 hr	Over 1 hr up to 2 hrs	More than 2 hrs	Occasional	Frequent	Almost Continuous	-
Preparation of written/electronic materials							
Dealing with requests for attention i.e. children							
Driving							
Concentration on precise work							
Report writing							
Making presentations							
Facilitating/guiding							
Interviewing							
Observing children							
Observing staff							
Data entry							
Constant supervision							
Active listening/interpretation							
Reading							
Meal and snack preparation							
Meal and snack distribution							
Oral communication							
Answering the telephone							
Other (please specify):							

Concentration and Sensory Attention

In performing your job duties, please provide examples where you perform two or more activities at once (i.e. keyboarding and answering the telephone; listening and reading, observing and speaking, observing and writing) and/or where your attention must be shifted from one job duty to another.

Example 1:	
Example 2:	
Example 3:	

Physical Effort

For each physical activity that pertains to your job, please specify the frequency, and corresponding duration using the levels indicated below. Also, for each physical activity selected, please specify the working situation.

Frequency Level

Occasionally: 2-3 times per week

Frequently: Everyday

Duration Level = Cumulative time for each physical activity

	Frequ	iency	Duration(cumulative)		ative)	
Physical Activity	Occasional	Frequent	Up to &	Over 1	More	Working Situations
y			including	hr up to	than 2	g eae
Lifting accepting aculting halding or macing light			1 hr	2 hrs	hours	
Lifting, pushing, pulling, holding or moving light	_	_	_	_	_	
weights/objects (less than 10kg/22lbs)						
Lifting, pushing, pulling, holding or moving medium						
weights/objects (from 10kg/22lbs up to 25kg/55lbs)						
Lifting, pushing, pulling, holding or moving heavy						
weights/objects (more than 25kg/55lbs)				П		
Climbing, running, jumping						
				П		
Bending over, hunching, squatting, kneeling, climbing						
over, crawling, reaching, etc.				П		
Working while seated (can get up from time to time)						
				П		
Working while standing (including walking)						
3		П		П		
Performing repetitive motions						
		П		П		
Maintaining one position						
				П		
Bringing a person who is agitated or experiencing a crisis						
under control		П		П		
Working in confined spaces and/or awkward positions						
		П			П	
Mopping/sweeping						
5 7 5			Ιп	П		
Other						
		П			П	

Working Conditions

Please check the Unpleasant or Hazardous Environmental Conditions that you are exposed to and specify the frequency using the table below.

Frequency table: 1 – Rare (Condition seldom occurs)

2 - Sometimes (Condition occurs weekly, monthly, etc)

3 – Often (Condition occurs several times daily)

4 – Continuous (Condition occurs almost all of the time)

N/A – Not applicable

	Unpleasant or Hazardous Environmental Conditions	<u>Frequency</u>
√		(1, 2, 3 or 4) or N/A
	Noisy environment	
	Noise level such as that in a daycare, cafeteria, or common open air space with or without	
	dividers.	
	Repulsive matter and odors	
	Vomit, waste matter, blood, etc.	
	Confidentiality of information	
	Stress caused by the confidential nature of information.	
	<u>Time constraints</u>	
	Tight, numerous, simultaneous, peak period, unforeseen deadlines.	
	Unpleasant or demanding verbal interactions	
	Interactions that are difficult, conflictual, hostile that require patience, comfort, tact, diplomacy.	
	Situations involving violent physical interactions	
	Blows, bites, kicks, spits etc.	
	Unpredictable schedule and tasks	
	Multiple unpredictable tasks and hours of work.	
	Dust, vapours, and chemical odors	
	Requires ventilation or wearing of protective equipment or a protective apparatus.	
	Hazardous materials, contaminants, contagious tissues	
	Close contact with, near work, or handled, such as cleaning products, blood, etc.	

Working Conditions

Frequency table: 1 – Rare (Condition seldom occurs)

2 – Sometimes (Condition occurs weekly, monthly, etc)

3 – Often (Condition occurs several times daily)

4 – Continuous (Condition occurs almost all of the time)

N/A – Not applicable

✓	Unpleasant or Hazardous Environmental Conditions	Frequency (1, 2, 3 or 4) or N/A
	Significant temperature variations or bad weather	(1, 2, 0 01 1, 01 1471
	Going from warm inside to cold outside.	
	High or low temperatures	
	Which make the situation uncomfortable or unpleasant.	
	Difficult visual conditions (lighting, darkness, glare)	
	Which strain the eyes.	
	<u>Driving motor vehicles</u>	
	Exposure to traffic, accidents.	
	Confined areas	
	Where air circulation makes it difficult to be there a long time.	
	<u>Limited space</u>	
	Which restricts actions/motions.	
	<u>Dirt, grease</u>	
	On skin or clothing.	
	Shift work	
	On-call On-call	
	Other (specify):	

Immediate Supervisor's Comments (IF APPLICABLE)

Please review all sections of the completed questionnaire thoroughly. It is important that the information provided serve as a fair representation of the job data.

DO NOT CHANGE EMPLOYEE'S RESPONSES.

Please add any additional information or comments and reference the specific section and question as appropriate.					
Name:					
Signature:					
Doto					
Date:					

PLEASE RETURN JOB ANALYSIS QUESTIONNAIRE TO EMPLOYEE

Respondent Identification

Questionnaire Number

Respondent's Name (First and	Last):	
I hereby confirm that the inforknowledge.	mation I have supplied in this questionnaire accurately	reflects my job to the best of my
Date	Respondent's signature	_
Note		
We may have to contact you to	get further information on your job. Please indicate:	
Phone number (work):		
Fax number:		
E-mail address:		

This identification sheet will be detached from the questionnaire prior to evaluation.

**Please mail Job Analysis Questionnaire to:

Women's Issues Branch Executive Council Office P.O. Box 6000, 551 King Street Fredericton, NB E3B 5H1